Dear guests,

We are delighted that you have chosen our villa for your visit to the Krkonoše Mountains and we would like to provide you with some useful information.

**Bikes and skis:** We are happy to store sports equipment in the ski/bike room. Shoes, gloves and helmets can be dried on the heated boot dryer in the villa entrance. The dryer operates all night, ensuring your shoes and gloves are perfectly dry in the morning.

**Breakfast:** Breakfast is served in the dining room on the ground floor next to the reception every day from 8:00 AM to 10:00 AM. If you have any dietary restrictions we will do our best to prepare a suitable diet for you.

**Check-in:** Guest accommodation is available from 2:00 PM to 8:00 PM. An earlier check-in is possible if the hotel room is available, and of course, it is free of charge upon agreement with the reception.

**Check-out:** Room check-out must be completed by 11:00 AM on the day of departure. Late check-out is possible only by prior arrangement with the reception, subject to availability.

**Children:** We provide cribs and bedding for small children, as well as child seats in the dining area.

**Dinner:** If you have a pizza delivered to us or pick up food elsewhere, we will gladly prepare plates, cutlery, and offer drinks according to your wishes in the dining room. Please do not consume your own brought drinks; we have everything you need.

**Environment**: In our hotel, we have decided to lighten the environmental impact. Please lower the heating to a minimum when leaving the room, as you would at home. The housekeeping staff will turn the heating back on in the afternoon. We have also eliminated single-use shampoo and soap packaging; you will find both in dispensers in the shower or at the sink.

**Food and beverages:** We request our hotel guests not to take food and dishes outside the dining area. If you wish to linger during breakfast or dinner, we will be happy to accommodate you. In the club room, you will also find a fridge with various chilled drinks, white wine, and a bar cabinet with tempered red wine, glasses, carafes, and other accessories. You can choose according to your taste and mood.

**Gift voucher**: For your loved ones, friends, and companions, you can purchase a lovely gift voucher for a stay at our guesthouse. Simply inquire at the reception and decide on the room and duration of the gift.

**Hiking:** We are happy to recommend a trip according to your preferences, whether on foot, by bike, or on skis. At the reception, we will provide you with a map, suggest a suitable route, and offer bus, cyclobus, and skibus schedules.

**Hygiene products:** If you forget any toiletries, we offer toothbrushes, toothpaste, combs, makeup removal pads, facial milk, disposable razors, shaving foam, and other essentials at the reception.

**Luggage:** It is always possible to leave your luggage at the hotel reception upon early arrival or after checking out from the room and pick it up upon your return from a trip or skiing.

**Payment:** Any accommodation and service surcharges are settled before checking in at the hotel. Guests can pay for their stay in advance by transfer or on-site with a card, cash, or using the QR code provided on the guest's invoice.

**Pets:** Pets are welcome in our villa. Their stay is subject to a fee of 150 CZK. Dogs are allowed inside the building only on a leash. We love dogs and provide water and food bowls, as well as beds or blankets for their comfort. Please do not let dogs sleep on the bed.

**Picnic:** Upon request, we are happy to prepare a picnic backpack filled with goodies of your choice. Therefore, we ask you not to prepare snacks from the breakfast buffet; we can pack selected foods for your trip. The picnic content offer is available at the reception and must be ordered one day in advance.

**Quiet hours:** Please adhere to the accommodation rules, especially quiet hours from 10:00 PM to 7:00 AM. We want all our guests to relax without unnecessary disturbances.

**Smoking information:** All areas of Villa Julie are non-smoking. For smokers, ashtrays are available at the hotel entrance or in the garden under the pergola. We kindly ask our guests not to smoke inside the villa.

**Towels:** From experience, we know that 75 % of hotel guests use one set of towels throughout their stay, just like at home. We normally change towels every three days. However, you can also contribute to environmental conservation by letting us know when you truly need a towel replacement. Daily towel replacement is charged at 50 CZK per set. Please inform us with the following signs: Towel on the floor – please replace, towel hung up – I will use it again.

**Waste disposal:** We sort and dispose of all waste at the appropriate collection point. Bio-waste is composted to be considerate to nature and people. Thank you for helping us protect the environment! Please do not flush tampons, pads, wet wipes, and other solid waste into the toilet. We have an environmentally friendly wastewater grinder, and these items can clog or irreparably damage it.

**Water:** Tap water is, of course, the best! The water comes from the mountains, from the Bátovka spring under the Žalý peak, and is more than suitable for regular consumption.

**Wi-Fi:** The name VILAJULIE-Public is available throughout the hotel. To log in, you need to confirm your agreement with the general terms on the Wi-Fi website, allowing you to log in without a password.

**Wine:** We are proud sellers of excellent wines from southern Moravia, from the Buriánek family vineyard, which boasts numerous awards from wine salons and competitions. We sell wines at their online store prices, making them accessible to our guests in any quantity. If you enjoy the wine, we will gladly pack it for you to take home or as a gift.

A FEW TIPS ON WHERE TO EAT WELL

**Aroma Aldrov – Dejavu restaurant**

Vítkovice 444, tel. 774 555 553, open Thu-Sat, Reservation required

**Grill restaurant U horkých kamenů**

Jilemnice, Komenského 86, tel. 602 351 112, open Tue- Sat, Reservation required

**Hančova bouda**

Benecko 32, tel. 603 176 094, open Mo-Su, Reservation required

**Lavina restaurant**

Jilemnice, Masarykovo nám. 9, tel. 608 242 646, open Mo-Su

**Na Šaldově statku**

Jilemnice, K Břízkám 121, tel. 606 819 250

**Pizzerie King Benny**

Jilemnice, Jungmannova 146, tel. 602 773 715, Delivery service, Take away

**Wok and sushi Viet food**

Jilemnice, Haklova 89, tel. 777 661 627, Take away

If you have your food delivered or bring your food from the restaurant, we will be happy to provide you with plates, cutlery, napkins, glasses and bottle openers to accompany the drinks of your choice. You will find the drinks in the club room. The dining room and the club room on the first floor of the villa are at your disposal.

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| --- | --- | --- | --- | --- |
| **Wine offer Buriánek Winery, Valtice, South Moravia** | | | | |
| Cuvee CS/AL rot | Semi-dry |  | 185 |  |
| Chardonnay | sweet |  | 240 |  |
| Blaufränkisch rosé | Semi-dry rose |  | 185 |  |
| Neuburger | dry |  | 180 |  |
| Pálava | halbsüß |  | 230 |  |
| Weißer Burgunder | trocken |  | 330 |  |
| Rheinriesling | halbtrocken |  | 190 |  |
| Welschriesling | trocken |  | 180 |  |
| Solaris | süß |  | 220 |  |
| Grüner Silvaner | halbtrocken |  | 190 |  |
| Veltliner | trocken |  | 230 |  |
| Cuvee 2 Neuburger-Pinot gris-Veltliner | dry |  | 150 |  |
| Pinot blanc | dry |  | 240 |  |
| Sauvignon | Semi-dry |  | 160 |  |
|  |  |  |  |  |
| **Italian red wines** | | | | |
| Merlot | fine |  | 250 |  |
| Cabernet Sauvignon | dry |  | 260 |  |
| Negroamaro | full-bodied |  | 270 |  |
| Nero d´Avola | strong |  | 260 |  |
|  |  |  |  |  |
| **Cantine Borga** | | | | |
| Merlot red, dry | 0,2l | 45 | 0,5l | 110 |
| Pinot grigio, white, dry | 0,2l | 45 | 0,5l | 110 |
|  |  |  |  |  |
| **Cold drinks** | | | | |
| Pilsner Urquell |  |  | 50 |  |
| Birell |  |  | 40 |  |
| Cola and Co. |  |  | 35 |  |
| Limo |  |  | 35 |  |
| sparkling wine |  |  | 290 |  |